

The policy and development strategy of Lucart is based on a Mission, which has the primary goals of assuring **product quality, care of customers and environment**, pursuing sound ethical and business values that sustain all the Group's strategic decisions.

**Sustainability**

Creating high quality products by respecting the environmental resources and the future of people. This is what sustainability means to Lucart. A principle which has always driven our business, together with the other fundamental Group values

**Quality**

It is not merely product excellence, but our company's entire culture. A spirit which results in the value of service, in the transparency of relationships, in respect for people, in the will to improve.

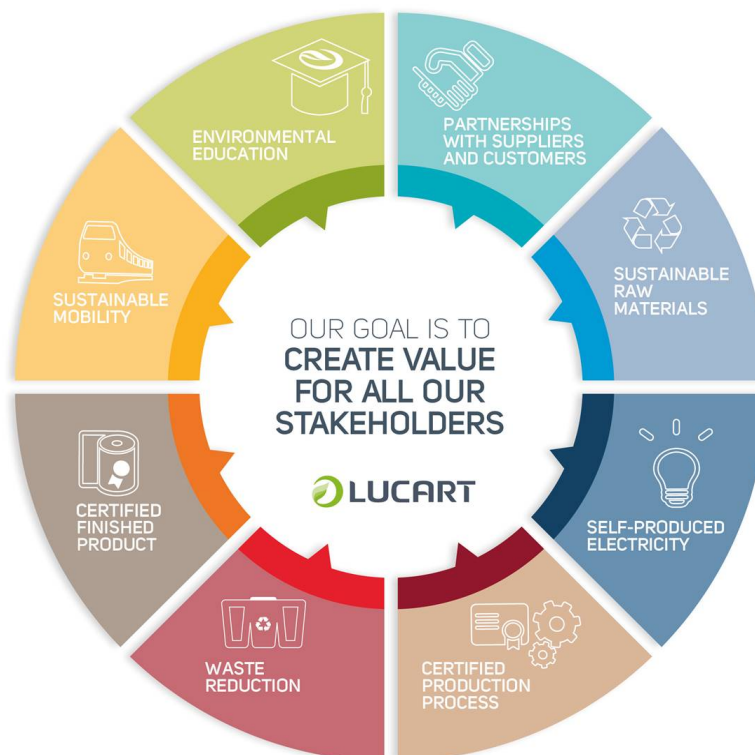
**Innovation**

Imagining the future and creating solutions to live it better. An attitude which has distinguished us since the beginning and which today is reflected in cutting-edge products to address the new market challenges.

**Profitability**

Satisfying people, consolidating the Group. Our promise is to create value for customers, employees and shareholders and strengthen the Group in order to ensure today's results will be achieved in the future too.

**VALUE CHAIN**



**OUR GOAL IS TO CREATE VALUE FOR ALL OUR STAKEHOLDERS**

**We encourage true partnerships** with our suppliers and customers. In fact, a continuous and long-lasting partnership is essential to develop new innovative and sustainable solutions.

**We carefully select the raw materials** by preferably using recovered fibres and fresh fibres from certified supply chains that comply with the requirements defined by international standards such as PEFC (Programme for Endorsement of Forest Certification scheme), FSC (Forest Stewardship Council) and other similar standards recognized.

**We self-produce most of the energy** used in the production process with highly efficient methane gas cogeneration turbines and by preferring alternative energy sources; confirming this commitment, some of our plants have already obtained ISO 50001 energy certification.

**We certify the production process** to assure quality, hygiene, environmental friendliness and the safety of workers by implementing a culture of continuous improvement.

**We reduce waste to the minimum** and reuse production waste with cutting-edge solutions

**We certify finished products** to assure the utmost transparency of our products and production processes for our customers and consumers.

The company has stood out since its origins for the attention paid to the design of products and processes with reduced environmental impact, as well as the revaluation of recovered materials that otherwise would be dispersed into the environment.

**We foster sustainable mobility solutions**, such as rail transport of both raw materials and end products whenever possible.

**We bring the culture of sustainability into schools**, since we believe that the development of a sustainable society can only be accomplished if businesses and citizens collaborate actively. Our products must inspire consumers to pursue a conscious and sustainable lifestyle.

The company also aims to maintain the compliance of its management system with respect to the various certifications in place, including EN ISO 9001, EN ISO 14001, EMAS Regulation, ECOLABEL regulation, IFS HPC standard, Der Blaue Engel, Origine France Garantie, PEFC and FSC and of course compliance with mandatory legislation. Compliance with these criteria is guaranteed by continuous monitoring of the systems as defined in applicable documentation in force.

The top management:

- ❖ undertakes to implement and maintain the chain of custody system defined by the PEFC and FSC standards
- ❖ defines and periodically updates its monitoring and control procedures aimed at:
  - defining the best operating standards,
  - defining the procedures to apply in case of emergencies (including communication outside the company e.g. Public Authorities, neighbourhood, local companies etc.)
- ❖ ensures that this Policy and management systems are known at all levels of the organization, including through a constant process of staff training.

This policy, whose adequacy is periodically verified by assessing its congruence with the objectives set, is communicated to all personnel.

Lucart Group has identified **energy efficiency** and **customer satisfaction** as focus area, focusing on the quality of products and services offered and distinguishing itself for professionalism and reliability of services

Below some of the corporate objectives:

- reduction of the environmental impact of both processes and products;
- search for alternative raw materials;
- reduction of water consumption;
- energy efficiency with reduction of CO2 emissions;
- performance improvement;
- improvement of product quality;
- improvement of production and organizational efficiency;
- recover, recycle and re-use process wastes as material recovery;
- analysis, design and implementation of circular business models.

According to its policy and customer care, the company has also adopted a voluntary management system certified according to the safety standard for products in contact with food and the person. The company's commitment is based on acting according to product safety requirements defined by the **IFS HPC standard**, with the aim of ensuring compliance with the quality, safety and operational criteria therein defined.

Lucart Group publishes its objectives, performance and environmental improvements through the *Annual Sustainability Report* and the *Environmental Statement*, the latter only affect plants Emas registered (Eco-Management and Audit Scheme); report is available on the company's website [www.lucartgroup.com](http://www.lucartgroup.com)

The central office of Lucart Group is responsible for the application of this policy in all the plants of the group. Compliance with the policy is guaranteed by periodic internal audits, which provide opportunities for improvement and any necessary corrective actions to guarantee the compliance and effectiveness of the management system.

APPROVED BY THE CEO

the 06<sup>th</sup> August 2018